

**Arena Event Services Group Ltd  
T/A WDT London**

CASH ONLY CUSTOMERS

1. Full payment<sup>i</sup> must be received by WDT London before a booking can be confirmed and hire goods secured.
2. Full payment<sup>i</sup> must be received by WDT London 48 hours prior to the day of dispatch.
3. Bookings under £1,000 in value must be paid for by either Credit Card or Debit Card. (American Express is not accepted).
4. Bookings of over £1,000 in value, which are **not for next day delivery**, may be paid for by BACS or CHAPS. Proof of payment from the customer's bank must be sent and will be authorised by the WDT London Accounts Department before the booking can be confirmed and hire goods secured.
5. **CHEQUES ARE NOT ACCEPTED for CASH ONLY CUSTOMERS.** If a cheque is received this will be returned to the customer and will be deemed to be non-payment. WDT London will make best efforts to contact the customer to advise that the booking has not been secured but accept no liability of any loss arising as a consequence of this action.
6. **For customer collect:** Customers must provide photo id and proof of address on collection (recent utility bill). Customers must provide a mobile number to be confirmed at the depot. No hire goods will be released unless this information is provided.

These payment and collection terms relate specifically to cash only customers and are in addition to AESG Ltd T/A WDT London full Terms and Conditions

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<sup>i</sup> Full payment is inclusive of all deposits and damage waiver where applicable